



Iowa Department of Human Services

Terry E. Branstad
Governor

Kim Reynolds
Lt. Governor

Charles M. Palmer
Director

07/21/14

Date Complaint Received:	07/17/14
Complaint Received By:	Click here to enter text.
Provider Name and Location:	Amanda Boots 2291 Tamerac Circle Marion IA Provider Number: 39498

Complaint: Leaves children unsupervised when outside- children run around neighborhood, provider has to chase after children. Children are constantly running out in the street where there is on-coming traffic. Takes children on walk-children walk I behind provider out of the sight of the provider.

Has 8 children 5 yrs. and under.

Spray painting furniture while children are outside, playing in the same area.

Adult male helps provider at times with children.

Around 12pm or 1pm provider goes outside with adult male, if he is there, or spray paints (Possible children are napping at this time).

Provider screams at children that can be heard a couple houses down the block.

Rule Basis: 110.5(9)a Gives careful supervision at all times.

Findings: Unannounced home visit on 7/18/14 at 9:15. Provider was present with 4 children (2 were her own children under school age). When I told her I was there because of a complaint she immediately told me she has been having issues with a neighbor. The neighbor's teenage son speeds down the street and she turned him in as she has been fearful that one of her children could get hurt as her own children will sometimes chase a ball into the street. Amanda states the police came out and spoke with provider and neighbors and they ticketed the son. The neighbor has now called the police on them with different complaints. Yesterday the male father / husband pulled to the curb in his truck and was harassing the provider while she was on a walk with all of her children. Provider said she takes walks with the children and they walk along some children in front of her and some behind her. When they are walking the children are always within eye sight or hearing of the provider. They are within 10 – 15 feet from her. They

will stop because someone is walking slower to wait for them.

Provider is always outside with them. They are usually in the back yard unless they are on a walk or doing water play in the front. She is always outside with them if they are outside. If a child is in the street it is her 2 year old. He runs in in the street but she is right behind him to get him; because there is a neighbor who drives 45 miles an hour down the street.

The adult male is her husband who is sometimes home in the daytime when provider is doing care. She does at times work in the garage when the children are all napping. That happens very infrequently. She keeps a timer on her phone and comes in and checks every 10 minutes if she is working in the garage and all the children are sleeping.

Provider does at times have 8 children at times. She is a level B and is allowed 8 children under age 5 due to her part time care.

Provider denies screaming at children except to hollow, “get out of the street,” to her son occasionally.

Resolution: [Click here to enter text.](#) After observation of the home and interveiw with the provider there is nothing to substaniate the complaint.

If you have any questions regarding this matter feel free to contact me at 319 892-6826 or email address lwesbro@dhs.state.ia.us.

Sincerely,

Lisa Wesbrook
Social Worker

Irene Holzwarth
Social Work Supervisor